

# Hurricane Irma Support Resources

## FEMA

1-800-621-3362

[www.fema.gov](http://www.fema.gov)

Download the **FEMA Mobile App** for weather alerts, safety tips, shelter locators, and more:

[www.fema.gov/mobile-app](http://www.fema.gov/mobile-app)

## American Red Cross

1-866-438-4636

[www.redcross.org](http://www.redcross.org)

Download **Red Cross Mobile Apps** for tools & preparedness information: [www.redcross.org/get-help/how-to-prepare-for-emergencies/mobile-apps](http://www.redcross.org/get-help/how-to-prepare-for-emergencies/mobile-apps)

## CDC: Emergency Preparedness & Response

[emergency.cdc.gov](http://emergency.cdc.gov)

[www.cdc.gov/disasters/hurricanes](http://www.cdc.gov/disasters/hurricanes)

Learn about how to create an **emergency kit** and **make a plan**, along with informational articles on types of emergencies, information for **specific groups** (older adults, people with disabilities, pregnant women, etc.), and coping in the aftermath of a disaster.

## Ready.Gov – Hurricane Preparedness

[www.ready.gov/hurricanes](http://www.ready.gov/hurricanes)

This page explains what actions to take when you receive a hurricane watch or warning alert from the National Weather Service for your local area. It also provides tips on what to do before, during, and after a hurricane. Includes both online and printable resources on how to **make a plan** and **build a kit**, including a **car kit**.

## National Weather Service

[www.weather.gov](http://www.weather.gov)

Check for information about local impacts of weather conditions.

## National Hurricane Center

[www.nhc.noaa.gov](http://www.nhc.noaa.gov)

Check for frequent updates.

## Florida Emergency Information Line (FEIL)

1-800-342-3557

A toll-free hotline activated at the time of an emergency to provide an additional resource for those in Florida to receive accurate and up-to-date information regarding an emergency or disaster situation impacting the State of Florida.

## Florida Division of Emergency Management

[www.floridadisaster.org](http://www.floridadisaster.org)

Find out if you are in an evacuation zone:

[www.floridadisaster.org/publicmapping](http://www.floridadisaster.org/publicmapping)

View public shelters: [www.floridadisaster.org/shelters](http://www.floridadisaster.org/shelters)

Emergency contacts by County:

[www.floridadisaster.org/fl\\_county\\_em.asp](http://www.floridadisaster.org/fl_county_em.asp)

## Miami-Dade Emergency Management

[www.miamidade.gov/emergency](http://www.miamidade.gov/emergency)

Monitor evacuation orders, closed/open statuses for airports, bridges, and other services.



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## Florida 511

[www.FL511.com](http://www.FL511.com) or **DIAL 5-1-1** from a mobile phone for updates. Information on roadway conditions and closures.

511 provides locally generated reports on:

- Traffic conditions on major evacuation routes
- Road and bridge closures
- Toll suspensions
- Other travel alerts in affected counties, cities, roadways and agencies

Download the [FL5222 mobile app](#).

## National Disaster Legal Aid Resource Center

[www.disasterlegalaid.org](http://www.disasterlegalaid.org)

## Florida Law Help

[www.floridalawhelp.org/resource/hurricane-irma](http://www.floridalawhelp.org/resource/hurricane-irma)

## Feeding Florida

[www.feedingflorida.org](http://www.feedingflorida.org)

Florida's Food Bank Network - locate food banks [by county](#).

# After the Storm

## FEMA

1-800-621-3362

[www.fema.gov](http://www.fema.gov)

## Disaster Assistance

[www.disasterassistance.gov](http://www.disasterassistance.gov)

## National Flood Insurance Program

[www.FloodSmart.gov](http://www.FloodSmart.gov)

## Disaster Assistance and Emergency Relief Program

[www.benefits.gov/benefits/benefit-details/4418](http://www.benefits.gov/benefits/benefit-details/4418)

## Disaster Legal Services

[www.benefits.gov/benefits/benefit-details/431](http://www.benefits.gov/benefits/benefit-details/431)

## “How Do I File My Flood Claim?”

[www.fema.gov/nfip-file-your-claim](http://www.fema.gov/nfip-file-your-claim)

When applying it is helpful to have the following information handy:

1. Current telephone number;
2. Address at the time of the disaster and current address;
3. Social Security number, if available;
4. A general list of damages and losses;
5. If insured, the name of insurance company, agent and policy number;
6. Bank routing number for any direct deposit.

Call the FEMA Helpline or check online if you need additional help or have questions. You can also learn the status of an application, additional services, or the location of specific services.

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# Hurricane Harvey Support Resources

## American Red Cross

1-866-438-4636

[www.redcross.org](http://www.redcross.org)

### Find active shelter locations:

<http://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter>

*Red Cross Houston: 713-526-8300*

*Red Cross Beaumont: 409-832-1644*

## FEMA

1-800-621-3362

[www.fema.gov](http://www.fema.gov)

All updates from social media accounts compiled here: [www.fema.gov/social-hub](http://www.fema.gov/social-hub)

## Disaster Assistance

[www.disasterassistance.gov](http://www.disasterassistance.gov)

## State Bar of Texas Disaster Relief Resources

800-504-7030

Legal hotline to help people find answers to basic legal questions and connect them with local legal aid providers following recent flooding and other severe weather in Texas.

## Salvation Army Texas

Emergency Disaster Services

214-956-6000

[www.salvationarmytexas.org](http://www.salvationarmytexas.org)

## City of Houston Office of Emergency Management

[houstontx.gov/oem/](http://houstontx.gov/oem/)

[www.houstonemergency.org/](http://www.houstonemergency.org/)

Phone: 713-884-4500 or 311 (city helpline, call to report non life-threatening incidents)

## Houston Police Dept. Non- Emergency Number

713-884-3131

## DriveTexas

Up to date traffic information (road closures, flooding, etc.)

[www.drivetexas.org](http://www.drivetexas.org)

Evacuation Routes: 800-452-9292

## Houston TranStar Traffic Map

View areas of high water

<https://traffic.houstontranstar.org/layers/>

Phone Number: 713-881-3244 (Transportation and Emergency Services)

## Harris County Flood Warning System

<https://www.harriscountyfws.org>

## Houston Incident Map

[dmwilson.info/](http://dmwilson.info/)

Check for information on EMS and high water rescue events.

## Houston Command Center of the United States Coast Guard

281-464-4851

**Also:** 281-464-4852

281-464-4853

281-464-4854

282-464-4855



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## List of Hurricane Harvey shelters around Houston area

[abc13.com/weather/shelters-open-up-as-harvey-bears-down-/2341032](http://abc13.com/weather/shelters-open-up-as-harvey-bears-down-/2341032)

[www.khou.com/news/local/list-harvey-shelters-around-houston-area/468037262](http://www.khou.com/news/local/list-harvey-shelters-around-houston-area/468037262)

## Harris County list of Open Shelters

[readyharris.org/News-Information/Ready-Harris-News/Post/26637](http://readyharris.org/News-Information/Ready-Harris-News/Post/26637)

## Houston Coalition for the Homeless

View Houston homeless shelters with available beds.

[www.homelesshouston.org/hurricane-harvey](http://www.homelesshouston.org/hurricane-harvey)

## Airbnb Urgent Accommodation

<https://www.airbnb.co.uk/disaster/hurricaneharveyevacuees>

People looking for a place to stay and for those who can offer shelter. Fees are waived for people who check in before September 1.

## Register your damage

[www.crisiscleanup.org](http://www.crisiscleanup.org)

Used to organize volunteers to assist in post-incident cleanup process; register for potential assistance in your area.

## For pets affected by Hurricane Harvey

SPCA of Texas, Austin Pets Alive and the San Antonio Humane Society. The Houston Humane Society is also available, with limited staff.

## Charity Navigator

Charities Providing Assistance in the Wake of Hurricane Harvey

[www.charitynavigator.org/index.cfm?bay=content.view&cpid=5239](http://www.charitynavigator.org/index.cfm?bay=content.view&cpid=5239)

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## FeedingTexas

[www.feedingtexas.org](http://www.feedingtexas.org)

Find details on local food banks.

### Houston Food Bank

832-369-9390

[houstonfoodbank.org](http://houstonfoodbank.org)

### Galveston Food Bank

409-945-4232

[galvestoncountyfoodbank.org](http://galvestoncountyfoodbank.org)

### Food Bank of the Golden Crescent (Victoria)

361-578-0591

[victoriafoodbank.org](http://victoriafoodbank.org)

### Corpus Christi Food Bank

361-887-6291

[foodbankcc.com](http://foodbankcc.com)

### Southeast Texas Food Bank (Beaumont)

409-839-8777

[setxfoodbank.org](http://setxfoodbank.org)

### Food Bank of the Rio Grande Valley (Pharr)

956-682-8101

[foodbankrgv.com](http://foodbankrgv.com)

### Brazos Valley Food Bank (Bryan)

979-779-3663

[bvfb.org](http://bvfb.org)

### Central Texas Food Bank (Austin)

512-282-2111

[centraltexasfoodbank.org](http://centraltexasfoodbank.org)

### San Antonio Food Bank

210-337-3663

[safoodbank.org](http://safoodbank.org)



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